Frequently Asked Questions

1) **When and where will the 2020 Automation Fair® At Home event take place?**
   - **DATE:** Automation Fair At Home took place November 16-20, 2020 and is available on-demand until June 2021.

   - **LOCATION:** Automation Fair At Home takes place within an interactive digital environment – attendees can login from the comfort and safety of their own space and device.

2) **How do I access Automation Fair At Home?**

   Registration is required to gain access to the event and on-demand presentations, which will be available until June 2021.

   If you previously registered to attend, you may access the event with your unique login link. This was sent to you via email (the email will be from "Automation Fair" with the subject line: "Automation Fair At Home Final Confirmation and Login Information").

   Please visit the [Automation Fair At Home website](#) to register or request your login link.

3) **Is there a cost to attend Automation Fair At Home?**

   There is no cost to attend the overall event.

4) **Is there a preferred browser to use for the best experience?**

   We recommend using Chrome or Firefox.

5) **Will the virtual event be available on-demand after November?**

   Yes, the event will be available on-demand for six months until June 2021. This includes access to the virtual exhibit halls, sessions (DX Strategists, Product and Technology sessions, PSUG, and Industry Forums) and keynote presentations from Perspectives. Hands-on labs will not be available on-demand.

6) **Will session presentation materials be available for download?**

   Yes, materials are available for download. They are accessible through each session – click on the session link and look for the "handouts" window.

7) **Are the videos of the session presentations available for download?**

   The videos of the session presentations are available for viewing within the virtual event environment. They are not available for download.

8) **What types of sessions will be offered at Automation Fair At Home?**

Automation Fair At Home will feature technical discussions, interactive labs and presentations, including the following. Click on the links to view the online session guide or the Automation Fair At Home webpages for more information.

- **NEW!** DX Strategists track
- Forums focused on the following industries: automotive and tire, chemical, food and beverage, life sciences, metals, mining, OEM, oil and gas, power and energy, and water wastewater
- **NEW!** Perspectives keynote presentations. View the Perspectives daily agenda.
- **NEW!** Process Solutions User Group track, including ask the experts, customer sessions, hands-on labs, keynote presentations, and technical sessions
- Product and technology sessions presented by Rockwell Automation and members of the PartnerNetwork™
- **NEW!** Rockwell Automation Bold Conversations on Inclusion & Diversity

9) **Do I have to register to attend specific sessions at Automation Fair At Home?**

You do not have to register to attend sessions.

10) **Are Professional Development Hour credits available?**

Yes, product and technology sessions presented by Rockwell Automation and hands-on labs are eligible for Professional Development Hour credits. This also includes any product and technology sessions presented by Rockwell Automation accessed 'on-demand' from November 2020 through June 2021.

11) **How do I access my Professional Development Hour credits?**

Approximately 24 hours after you complete a session, your PDH credit certificate will be available in the My Profile link, located in the top navigation bar.

For Hands-on labs, you may access your PDH credits here.

12) **Are there virtual exhibits?**

Yes, over 65 companies are participating in the virtual exhibit halls. See who is exhibiting and preview the New Products and Solutions that are showcased.

The Rockwell Automation Experience features virtual tours of the newly designed Digital Engineering Hall, Digital Thread Experience and the Product and Technology Showcase.

13) **Who should I contact if I have additional questions?**

Please reach out to the Automation Fair At Home team at automationfair@ra.rockwell.com.